

Date: 11 April 2014  
Our ref: CW/MAH/3599  
Your ref: HDS/sb/034

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15 APR 2014 - ph  
OPP LEADER



**Cllr H Sykes  
Room 343 Level 3  
Civic Centre  
West Street  
Oldham  
OL1 1UL**

**Chief Executive's Office  
Level 3, Room 329  
Civic Centre  
West Street, Oldham OL1 1UG  
Tel: 0161 770 4190**

Dear Cllr Sykes

I thank you for your letter dated 7<sup>th</sup> March 2014 and note your comments.

This matter has also recently been raised to me via the Press Office and it is clearly a concern to us if residents feel that the signs used in respect of free parking do not make it clear that a ticket needs to be obtained. I have therefore asked officers to double check all the signs that we currently have in place.

Following a recent inspection our car park signs clearly state that when the 3 hours free parking is in force, drivers should obtain a ticket prior to leaving their car. I would also advise that this offer has been publicised through social media, the Council website and various publications as well as in the local press.

The Council has recently made a commitment to extend the 3 hour free parking for a full 12 months and as such officers will be revisiting the signs, particularly the temporary banners to provide the message clearly to residents and I will ensure that your comments are taken into consideration when these alternative signs are produced.

Many thanks for bringing this matter to our attention.

Yours sincerely

A handwritten signature in blue ink, appearing to read "Carolyn Wilkins".

**Carolyn Wilkins  
Chief Executive  
Direct line: 0161 770 4190  
Email: Carolyn.Wilkins@oldham.gov.uk**

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