

# Oldham Council arrangements over Christmas and New Year

Many services and facilities to the public by the council and partners will be affected during the Christmas and New Year holidays

## Oldham Council Switchboard

Closed from 4pm on 24 Dec.  
Reopens at 8.40am on 4 Jan.

## The Contact Centre

Closed from 4pm on 24 Dec.  
Reopens at 8am on 4 Jan.

## Out of hours emergency only

Social care 0161 770 6936  
Other emergencies 0161 770 2222

## Adults, Children, Young People and Families

Multi Agency Safeguarding Hub  
To report concerns about abuse or neglect:  
Children's safeguarding –  
on 24, 29, 30, 31 Dec during office hours call 0161 770 3790. Out of hours and from 25 to 28 Dec and from 1 to 3 Jan contact the Emergency Duty Team on 0161 770 6936 (24 hours a day)

Adult safeguarding –  
on 24, 29, 30, 31 Dec call 0161 770 1122 during office hours.

Out of hours and from 25 to 28 Dec and from 1 to 3 Jan contact the Emergency Duty Team on 0161 770 6936 (24 hours a day).

## Council Early Help Team

Closed from 4pm on 24 Dec. Reopens on 4 Jan.

## Domestic Violence

If you need to seek support for domestic abuse, call the police. Advice and support is also available 24 hours a day from the National Domestic Violence Helpline on 0808 2000 247 (calls are free from landlines and major mobile phone networks).

## Christmas Tree Recycling

There are three main ways to recycle your Christmas tree. You can cut it into small pieces and place it in your garden bin, you can take it to Arkwright Street recycling centre or to one of the following 'drop off' points which are available until 17 Jan:

- Higher Memorial Park (car park), Grafton Street, Failsworth
- Churchill Playing Fields (car park), Wellington Road, Greenfield
- Royton Park (car park), Bleasdale Street, Royton
- Werneth Park (car park), Frederick Street, Werneth

## Council Tax and Benefit Enquiries

Access Oldham: Closed from 4pm on 24 Dec. Reopens at 8am on 4 Jan.

## Elections and Land Charges

Closed from 4pm on 24 Dec.  
Reopens at 8.40am on 4 Jan.

## Environmental Health, Trading Standards and Licensing

Closed from 4pm on 24 Dec.  
Reopens at 8.40am on 4 Jan.  
For emergencies contact 0161 770 2222

## Gallery Oldham

Closed from 4pm on 24 Dec.  
Reopens at 10am on 29 Dec.  
Closed from 4pm on 31 Dec.  
Reopens at 10am on 4 Jan.

## Local Studies and Archives

Closed from 4pm on 24 Dec.  
Reopens at 10am 4 Jan.

## Libraries

Oldham Library:  
Closed from 4pm on 24 Dec.  
Reopens at 9am on 29 Dec. Closed from 4pm on 31 Dec. Reopens at 9am on 4 Jan.

All other libraries: closed from 4pm on 24 Dec. Chadderton closed all day 24 Dec. All libraries reopen at 9am on 4 Jan.

## Lifelong Learning Service

Oldham Lifelong Learning desk – closed from 12.30pm on 24 Dec.  
Reopens at 9am on 4 Jan.  
Failsworth Town Hall Lifelong Learning desk:  
Closed from 4pm on 24 December.  
Reopens at 9am on 4 Jan.

## The following centres close on 18 Dec. Reopen at 9am on 4 Jan:

Coldhurst  
Shaw  
Turf Lane  
Werneth

## Refuse and Recycling Collections

There will be no waste collections on 25 Dec or 1 Jan. Areas affected are: Royton, Shaw and Crompton. Households will receive leaflets with all the relevant information about alternative arrangements to their collections in the run up to Christmas. All other collection days will remain the same.  
[www.oldham.gov.uk/waste](http://www.oldham.gov.uk/waste)

## Register Office

Closed from 4pm on 24 Dec.  
Reopens at 8.40am on 29 Dec.  
Closed from 5pm on 31 Dec.  
Reopens at 8.40am on 5 Jan.  
Enquiries 0161 770 8963

## Roads

To report emergency winter road maintenance issues contact: 0161 770 2222

## Sports Centres/ Pools

To check opening times, visit:  
[www.oclactive.co.uk](http://www.oclactive.co.uk) or telephone:  
Oldham: 0161 621 3220  
Chadderton: 0161 621 3290  
Failsworth: 0161 621 3240  
Royton: 0161 621 3250  
Saddleworth: 0161 621 3270

## Tommyfield Market

24 Dec 8.30am – 4pm  
Closed between 25 and 28 Dec  
31 Dec 9am – 4pm  
All other days open as usual 9am – 5.15pm  
Closed 1 Jan. To pre-order Christmas goods:  
[www.oldham.gov.uk/pre-ordering](http://www.oldham.gov.uk/pre-ordering)

## Mahdio

Closed 24-26 Dec  
Closed on 1 and 2 Jan  
For Holiday Zone activities call:  
0161 624 0111 or visit [www.mahdioy.org](http://www.mahdioy.org)

Have a very happy festive season



Oldham  
Council