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Councillor Howard Sykes Our Ref: 8000038912

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11 January 2016

**Dear Councillor Sykes** 

## **Re: Metrolink Stop Maintenance**

Thank you for your recent correspondence in relation to the rubbish and chewing gum at the Shaw and Crompton Metrolink stop.

I can confirm that the matter was reported to Transport for Greater Manchester's (TfGM) maintainers, M-Pact Thales (MPT) and in the light of your feedback, a site visit was carried out on 8 January 2016. It was evident that there is excessive rubbish on and around the stop and therefore, a full deep clean has been scheduled to take place at the stop on the evening of 11 January 2016. MPT are also aware of the graffiti on the tracks and fence panels close to the Failsworth stop. The affected areas have now been coated with a substance that will make it easier to clean off. Again the work is scheduled to take place on the evening of 11 January 2016.

Once again, thank you for taking time and bringing these matters to our attention. Should you wish to discuss further please do not hesitate to contact me or our Customer Services Manager, Sean Dyball at <a href="mailto:sean.dyball@tfgm.com">sean.dyball@tfgm.com</a>

Yours sincerely

Peter Cushing Metrolink Director