

Date: 24 May 2018  
Our ref: CG/lc



Ross McEwan  
Chief Executive  
Royal Bank of Scotland  
48 Haymarket  
London  
SW1Y 4SE

**Councillor Chris Gloster**  
Fullwood House  
Fullwood  
Shaw  
Oldham  
OL2 8QH

Tel: 01706 847709

Dear Ross McEwan

I write on behalf of the Shaw and Crompton Councillors of Oldham Council.

We note with dismay the planned closure of the main Oldham Branch of the RBS but are thankful that the Shaw Branch will remain open.

In 2016 the opening days of the Shaw Branch were reduced from five days to three, and despite writing to you at the time suggesting one of the opening days should be Shaw's market day, Thursday, the branch remains closed on Wednesday and Thursday.

As a customer myself, I now find that on occasions we have to queue practically out of the door to be served and clearly there is still an appetite for banking at the Shaw Branch, and a healthy one.

As a group of six Councillors, we have discussed the effect of the Oldham Branch closure and I am writing to you to ask that the opening days of the Shaw Branch are now revisited and that five day banking is reinstated.

This move by yourselves can only be of benefit to our community, good for yourselves in attracting additional customers following the closure of our neighbouring Lloyds Bank in Royton and will improve customer experience in Shaw.

Yours faithfully

A handwritten signature in black ink that reads "Chris Gloster". Below the signature is a horizontal line.

**COUNCILLOR CHRIS GLOSTER**

Liberal Democrat Councillor for Shaw Ward  
Deputy Leader of the Opposition  
Shadow Cabinet Member for Finance and HR  
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cc. Councillor Howard Sykes, Hazel Gloster, Diane Williamson, Dave Murphy and Julia Turner